

August 31, 2001

Mrs. Nancy Deso
52 Beech Street
Homosassa, Fl. 34446
(352) 382-5040

Norman Gaylis, M.D.
2845 Aventura Blvd.
Suite 100
Aventura, Fl. 33180

Hi Dr. Gaylis,

I've been meaning to write to you and express my thanks & appreciation for all that you have done for my family and me over the years.

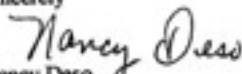
It seems that you been more than just a doctor, you have gone over, above, & beyond to give us the best of care and we all really appreciate it very much. And your office staff is the best ever. I only wish that we were closer to you so that we all could still have the benefit of your services.

We are doing fine and have connected with a local doctor that our insurance company will accept. His name is Dr. Anas Moureiden from the city of Spring Hill, which is close by. Also, I have had 2 knee replacements by Dr. Imad Ed Tarabishy since I talked to you.

Hope you are still taking those needed vacations and enjoying Colorado. We are going on a trip to Alaska, which will include a week on the ship & a week on land. It's our first trip since we've been here and I'm sure we will enjoy it.

Well, thanks again for being a Great Doctor and a Friend. We all wish you the best of luck.

Sincerely


Nancy Deso