

EFFECTIVE SEPTEMBER 1, 2023

Last Updated May 28, 2025

NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

If you have any questions about this notice, please contact our Privacy Officer at 2801 NE 213th street, Suite 801 Aventura, FL 33345 or 305-932-6676.

PURPOSE OF THIS NOTICE

This notice describes the ways in which we may use and disclose medical information about you. This notice also describes your rights and certain obligations we have regarding the use and disclosure of medical information.

OUR LEGAL REQUIREMENTS

We are required by law to:

- Make sure that medical information that identifies you is kept private.
- Give you this notice of our legal duties and privacy practices with respect to medical information about you.
- Follow the terms of the notice that currently is in effect.
- Change the notice only in accordance with federal rules; and
- Provide our internal complaint process for privacy issues to you.

WHO WILL FOLLOW OUR PRIVACY PRACTICES

This notice describes the practices of Arthritis Rheumatic Disease Specialties. ("AARDS") and that of:

- All AARDS employees, staff and other AARDS personnel.
- Arthritis Rheumatic disease specialties subsidiaries, affiliates and managed entities (all of which are collectively referred as "AARDS").

All these entities, **sites** and locations follow the terms of this notice. In addition, these entities, sites and locations may share medical information with each other for treatment, payment or health care operations purposes described in this notice.

OUR PLEDGE REGARDING MEDICAL INFORMATION:

We understand that medical information about you and your health is personal. We are committed to protecting medical information about you. We create a record of the care and services that we provide to you. We need this record to provide you with medical care and to comply with certain legal requirements. This notice applies to all the records of your care we generate from which you can be individually identified. This notice also applies to other health information about you, such as information we collect with your authorization during research studies that do not involve treatment. Your personal doctor and other entities providing products or services to you may have different policies or notices regarding their use and disclosure of your medical information.

YOUR RIGHTS REGARDING MEDICAL INFORMATION ABOUT YOU.

You have the following rights regarding medical information we maintain about you:

- **Right to Inspect and Copy.** You have the right to inspect and copy medical information about you or your care. Usually, this includes medical and billing records.

To inspect and copy medical information about you or your care, you must submit your request in writing to our Privacy Office; 2801 NE 213th St, Suite 801 Aventura, FL 33180. If you request a copy of the information, we may charge a fee for the costs of copying, mailing or other supplies associated with your request.

We may deny your request to inspect and copy in certain very limited circumstances. If you are denied access to medical information, you may request that the denial be reviewed. Another licensed health care professional chosen by us will review your request and the denial. The person conducting the review **will** not be the person who denied your request. We will comply with the outcome of the review.

- **Right to Amend.** If you feel that the medical information, we have about you is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by or for us.

To request an amendment, your request must be made in writing and submitted to our Privacy Office. 2801 NE 213th street, Suite 801 Aventura, FL 33180. In addition, you must provide a reason that supports your request.

We may deny your request for an amendment if it is not in writing or does not include a reason sufficient to support the request. In addition, we may deny your request if you ask us to amend information that:

- Was not created by us, unless the person or entity that created the information is no longer available to make the amendment.
 - Is not part of the medical information kept by or for us.
 - Is not part of the information which you would be permitted to inspect and copy; or
 - Is accurate and complete.
- **Right to an Accounting of Disclosures.** You have the right to request an "accounting of disclosures." This accounting is a list of the disclosures we made of medical information about you, except disclosures made for treatment, payment and AARDS's health care operations ("TPO Accounting"). You may have a right to a TPO Accounting in the future, in which case we will amend this Notice, including the effective date of your right to a TPO Accounting. Any TPO Accounting will be for a period of no longer than a three-year time period.

To request this list or accounting of disclosures, you must submit your request in writing to the Privacy Office 2801 NE 213TH ST, Suite 801 Aventura, FL 33180. Your request must state a time period which may not be longer than six years. Your request should indicate in what form you want the list (for example, on paper, electronically). The first list you request within a 12- month period *will* be free. For additional lists, we may charge you for the costs of providing the list. We will notify you of the cost involved and you may choose to withdraw or modify your request at that time before any costs are incurred.

- **Right to Request Restrictions.** You have the right to request a restriction or limitation on the medical information we use or disclose about you for treatment, payment or health care operations. You also have the right to request a limit on the medical information we disclose about you to someone who is involved in your care or the payment for your care, like a family member or friend. We are not required to agree to your request, except as stated at the end of this paragraph. If we do agree, we will comply with your request unless the information is needed to.

you pay out of pocket for the entire cost of a service, you have a right to request that we not disclose this service to your health plan for payment or health care operations purposes. We must comply with that request, unless the disclosure to your health plan is required by law.

To request restrictions, you must make your request in writing to our Privacy Office; 2801 NE 213th street, Suite 801 Aventura, FL 33180. In your request, you must tell us.

(1) what information you want to limit; (2) whether you want to limit our use, disclosure or both; and (3) to whom you want the limits to apply, for example, disclosures to your spouse.

- **Right to Request Confidential Communications.** You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that we only contact you at work or by mail.

To request confidential communications, you must make your request in writing to our Privacy Office; 2801 NE 213TH ST, Suite 801 Aventura, FL 33180. We will not ask you the reason for your request. We will accommodate all reasonable requests. Your request must specify how or where you wish to be contacted.

- **Right to a Paper Copy of This Notice.** You have the right to a paper copy of this notice. You may ask us to give you a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice.

To obtain a paper copy of this notice, contact our Privacy Officer at 2801 NE 213TH Street, Suite 801.

HOW WE MAY USE AND DISCLOSE MEDICAL INFORMATION ABOUT YOU.

The following categories describe different ways that we are permitted to use and disclose medical information as a health care provider, although certain of these categories may not apply to our business and we may not actually use or disclose your medical information for such purposes. For each category of uses or disclosures, we will explain what we mean and try to give some examples. Not every use or disclosure in a category will be listed. However, all the ways we are permitted or required to use and disclose information will fall within one of the general categories.

- **For Treatment.** We may use medical information about you to provide you with medical treatment or services. We may disclose medical information about (you to physicians, nurses and their office personnel,

example, your health care provider may disclose your medical information for treatment purposes when referring you to another health care provider. We also may disclose medical information about you to people who may be involved in your medical care after you have received our products and services, such as social workers or home health agencies.

- **For Payment.** We may use and disclose medical information about you so that the treatment and services we provide you may be billed to, and payment may be collected from you, an insurance company or a third party. For example, we may need to give your health plan information about products and services we provided to you, so your health plan will pay us or reimburse you for the products and services. We may also tell your health plan about a treatment you are going to receive to obtain prior approval or to determine whether your plan will cover the treatment.
- **For Health Care Operations.** We may use and disclose medical information about you for our health care operations. These uses and disclosures are necessary to run our company and make sure that all our patients receive quality care. For example, we may use medical information to review our treatment and services and to evaluate the performance of our staff in caring for you. We may also combine medical information about many patients to decide what additional services we should offer, what services are not needed, and whether certain new treatments are effective. We may also disclose information to our compliance department, attorneys, auditors, business planners and managers, health care educators and trainers, peer review committees and general administrators for review and learning purposes and in order to assist in the defense of any claim, lawsuit, proceeding or investigation. We may remove information that identifies you from this set of medical information so others may use it to study health care and health care delivery without learning who the specific patients are.
- **Appointment Reminders.** We may use and disclose medical information to contact you as a reminder that you have an appointment for treatment or services.
- **Treatment Alternatives.** We may use and disclose medical information to tell you about or recommend possible treatment options or alternatives that may be of interest to you.
- **Health-Related Benefits and Services.** We may use and disclose medical information to tell you about health-related benefits or services that may be of interest to you.
- **Individuals Involved in Your Care or Payment for**

about you to a friend or family member who is involved in your medical care. We may also give information to someone who helps pay for your care. We may also tell your family or friends your location and condition and that you are receiving products and services from us. In addition, we may disclose medical information about you to any entity assisting in a disaster relief effort so that your family can be notified about your condition, status and location.

- **Research.** Under certain circumstances, we may use and disclose medical information about you for research purposes. For example, a research project may involve comparing the health and recovery of all patients who received one product or service to those who received another, for the same condition. All research projects, however, are subject to a special approval process. This process evaluates a proposed research project and its use of medical information, trying to balance the research needs with patients' need for privacy of their medical information. Before we use or disclose medical information for research, the project will have been approved through this research approval process, but we may, however, disclose medical information about you to people preparing to conduct a research project, for example, to help them look for patients with specific medical needs, so long as the medical information they review does not leave our premises. We will almost always ask for your specific permission if the researcher will have access to your name, address or other information that reveals who you are, or will be involved in your care.
- **As Required by Law.** We will disclose medical information about you when required to do so by federal, state or local law.
- **To Avert a Serious Threat to Health or Safety.** We may use and disclose medical information about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure, however, would only be to someone able to help prevent the threat.

SPECIAL SITUATIONS

- **Military and Veterans.** If you are a member of the armed forces, we may release medical information about you as required by military command authorities. We may also release medical information about foreign military personnel to the appropriate foreign military authority.
- **Workers' Compensation.** We may release medical information about you for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.

- **Public Health Activities.** We may disclose medical information about you for public health activities. These activities generally include the following:
 - to prevent or control disease, injury or disability.
 - to report births and deaths.
 - to report child abuse or neglect.
 - to report reactions to medications or problems with products.
 - to notify people of recalls of products they may be using.
 - to notify a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition.
 - to notify the appropriate government authority if we believe a patient has been the victim of abuse, neglect or domestic violence. We will only make this disclosure if you agree or when required or authorized by law.
- **Health Oversight Activities.** We may disclose medical information to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections, and licensure. These activities are necessary for the government to monitor the health care system, government programs, and compliance with civil rights laws.
- **Lawsuits and Disputes.** If you are involved in a lawsuit or a dispute, we may disclose medical information about you in response to a court or administrative order. We may also disclose medical information about you in response to a subpoena, discovery request, or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request or to obtain an order protecting the information requested.
- **Law Enforcement.** We may release medical information if asked to do so by a law enforcement official:
 - In response to a court order, subpoena, warrant, summons or similar process.
 - To identify or locate a suspect, fugitive, material witness, or missing person.
 - About the victim of a crime if, under certain limited circumstances, we are unable to obtain the person's agreement.
 - About a death we believe may be the result of criminal conduct.
 - About criminal conduct occurring on our premises; and
 - In emergency circumstances to report a crime; the location of the crime or victims; or the identity, description or location of the person who committed the crime.
- **Coroners, Medical Examiners and Funeral Directors.** We may release medical information to a coroner or medical examiner. This may be necessary, for example, to identify a deceased person or determine the cause of death. We may also release medical information about our patients to funeral directors as necessary to carry out their duties.
- **National Security and Intelligence Activities.** We may release medical information about you to authorized federal officials for intelligence, counterintelligence, and other national security activities authorized by law.
- **Protective Services for the President and Others.** We may disclose medical information about you to authorized federal officials so they may provide protection to the President, other authorized persons or foreign heads of state or conduct special investigations.
- **Inmates.** If you are an inmate of a correctional institution or under the custody of a law enforcement official, we may release medical information about you to the correctional institution or law enforcement official. This release would be necessary (1) for the institution to provide you with health care; (2) to protect your health and safety or the health and safety of others; or (3) for the safety and security of the correctional institution.
- **Organ and Tissue Donation.** If you are an organ donor, we may release medical information to organizations that handle organ procurement or organ, eye or tissue transplantation or to an organ donation bank, as necessary to facilitate organ or tissue donation and transplantation.
- **Sale of Business Assets.** We reserve the right to transfer medical information about you to a third party in conjunction with the sale of our company or certain assets belonging to our company.

CHANGES TO THIS NOTICE We reserve the right to change this notice. We reserve the right to make the revised or changed notice effective for medical information we already have about you as well as any information we receive in the future. We will

post a copy of the current notice in your physician's office (or at the facility where you are being treated). The notice will contain on the first page, in the top right-hand corner,

the effective date. If we do change this notice, we will re-post a copy of the current notice, but we will not redistribute this notice to you.

COMPLAINTS

If you believe your privacy rights have been violated, you may file a complaint with us or with the Secretary of the Department of Health and Human Services. To file a complaint with us, contact our Privacy Office at 2801 NE 213TH St Suite 801 Aventura, FL 33180 or at 305-652-6676. All complaints must be submitted in writing. **You will not be penalized for filing a complaint.**

OTHER USES OF MEDICAL INFORMATION.

Other uses and disclosures of medical information not generally covered by the examples given in this notice or the laws that apply to us will be made only with your written authorization. If you authorize us to use or disclose medical information about you, you may revoke that authorization, in writing, at any time. If you revoke your authorization, we will no longer use or disclose medical information about you for the reasons covered by your written authorization. You understand that we are unable to take back any disclosures we have already made with your authorization, and that we are required to retain our records of the care that we provided to you.

Data Collection Privacy Policy

Updated 5.27.25

Welcome to <https://www.rheum-care.com>. Your privacy is important to us. This Privacy Policy explains how we collect, use, and protect information when you visit our website. By accessing or using our services, you agree to the terms of this Privacy Policy

1. Data Collection: Information we Collect

We collect personal information that you voluntarily provide to us when you register on the website, express an interest in obtaining information about us or our products and services, when you participate in activities on the website, or otherwise when you contact us.

Contact Forms

Our website includes a contact form to facilitate interaction with our users. Any information you submit through the form is used solely for communication purposes and is not shared with third parties.

Types of Information We Collect

- Your Name
- Your phone number
- Email Address
- Your Comment or Inquiry

2. Use of Collected Data

We use personal information collected via our website for a variety of business purposes described below. We process your personal information for these purposes in reliance on our legitimate business interests, in order to enter into or perform a contract with you, with your consent, and/or for compliance with our legal obligations.

We utilize the collected information for purposes including:

- **Service Delivery:** To provide and manage our medical services.
- **Communication:** To send updates, respond to inquiries, and provide customer support.
- **Compliance:** To adhere to legal obligations and protect our rights.

3. Sharing Your Information

Your personal data is securely stored to enhance your experience and streamline access to our website. We do not share your personal information with external sources or third parties. SMS opt-in data and phone numbers collected for communication purposes will not be shared with any third parties or affiliate companies for marketing.

We only share information with your consent, to comply with legal requirements, to provide you with services, to protect your rights, or to fulfill business obligations.

4. Data Security

We have implemented appropriate technical and organizational security measures designed to protect the security of any personal information we process. However, please also remember that we cannot guarantee that the internet itself is 100% secure.

5. Your Privacy Rights

Depending on your jurisdiction, you may have rights regarding your personal information, including access, correction, deletion, and objection to processing. To exercise these rights, contact us using the information below.

6. Cookies and Tracking

Our website uses cookies to enhance user experience and analyze website traffic. You can control cookie preferences through your browser settings.

7. Third-Party Links

Our website may contain links to external sites not operated by us. We are not responsible for the content or privacy practices of these sites.

8. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy regularly.

9. SMS Consent

We may send you SMS messages related to appointment reminders, follow up messages, billing inquiries, updates, customer service and support. Your consent to receive SMS messages is not shared with third parties for marketing purposes. You can opt out of receiving SMS messages at any time by following the instructions provided in the message or contacting us directly.

10. Contact Us

For questions or concerns about this Privacy Policy, please contact us at:

Privacy Office: 2801 NE 213TH St, Suite 801, Aventura, FL 33180

SMS opt in and phone numbers collected for communication purposes will not be shared with Third parties and affiliates for Marketing. By using our services, you acknowledge that you have read and understood this Privacy Policy.